

L U N E L A U T R E

RETURN FORM

CUSTOMER NAME: _____

ORDER DATE: _____

ORDER NUMBER: _____

ARTICLE: _____

SIZE: _____

REASON FOR RETURN: _____

Starting on the day of delivery, you have 14 days to return your purchase.
Returns after this period will not be accepted.

How to return an item purchased via www.lune-lautre.com:

1. Inform us about your return via shop@lune-lautre.com,
2. Make sure that the product is in perfect condition, with all labels & tags attached, and in its original packaging,
3. Fold all garments exactly the way you received them. Anything rumpled or wrinkled will not be appreciated and an extra cost of €10 will be subtracted from the reimbursement,
4. Postal costs for returned products are the customers responsibility. This will only be refunded in case of faulty, damaged or incorrectly supplied products,
5. We cannot be held accountable for any products lost in transit,
6. Put all products as well as this filled in return form in a proper return bag, seal it and ship to:
L'Une – L'Autre BV
Hovestraat 2
2650 Edegem
Belgium